

NPP 3-Year Craftsmanship Warranty

At Nashville Painting Professionals, we take pride in our work and back it with our 3-Year Craftsmanship Warranty. This warranty is our commitment to delivering long-lasting quality on every full-service residential and commercial project we complete. This warranty is valid for 3 calendar years from the date of project completion.

What's Covered:

- Peeling, blistering, or flaking paint caused by improper surface preparation or application.
- Workmanship-related defects resulting from labor performed by our team.
- Interior and exterior surfaces where NPP supplied both labor and materials.

What's Not Covered:

- Normal wear and tear or fading due to sun exposure or weather conditions.
- Damage caused by moisture, leaks, structural shifting, or other external issues.
- Surfaces previously painted by another contractor or where we did not prep.
- Horizontal surfaces exposed to foot traffic or standing water (e.g., decks, railings, floors).
- Client-supplied paint or unapproved materials.
- Hairline cracks or caulk separation caused by building movement or humidity.

Client Responsibilities:

- Maintain proper ventilation and humidity levels.
- Promptly report any defects or issues within the 3-year warranty window.
- Allow reasonable access for inspection and repair, if needed.

Additional Warranty Conditions:

- NPP reserves the right to inspect any reported defect before determining warranty coverage.
- Repairs will be limited to the specific area affected by the defect.
- Warranty covers a one-time repair of any applicable defect. Repeated failures in the same area may indicate underlying issues not covered.
- This warranty does not apply if the original scope of work is altered or repaired by anyone other than NPP.

How to Request Warranty Service:

To request service under this warranty, please contact our office by phone or email. We will schedule an inspection and, if the issue is covered, perform necessary touch-ups or repairs free of charge.